

Automated Back Office: Network Fees

Optimise costs and reduce unnecessary charges.

Self-issuers that want to scale their card programmes on the market often fail to understand the most fundamental aspect of running a card operation: the cost.

Using the Automated Back Office platform, issuers and scheme members can better understand the breakdown of Card Scheme fees and identify potential cost savings, which helps to reduce the costs of running a card programme.

Capabilities

- Identify compliance & non-compliance fees.
- Spot unused optional services.
- Track trends & cost patterns.

Business Benefits

- Helps you to track penalties and take corrective actions..
- Enables you to eliminate charges for services you don't need.
- Provides insights into fee fluctuations and cost-saving opportunities.

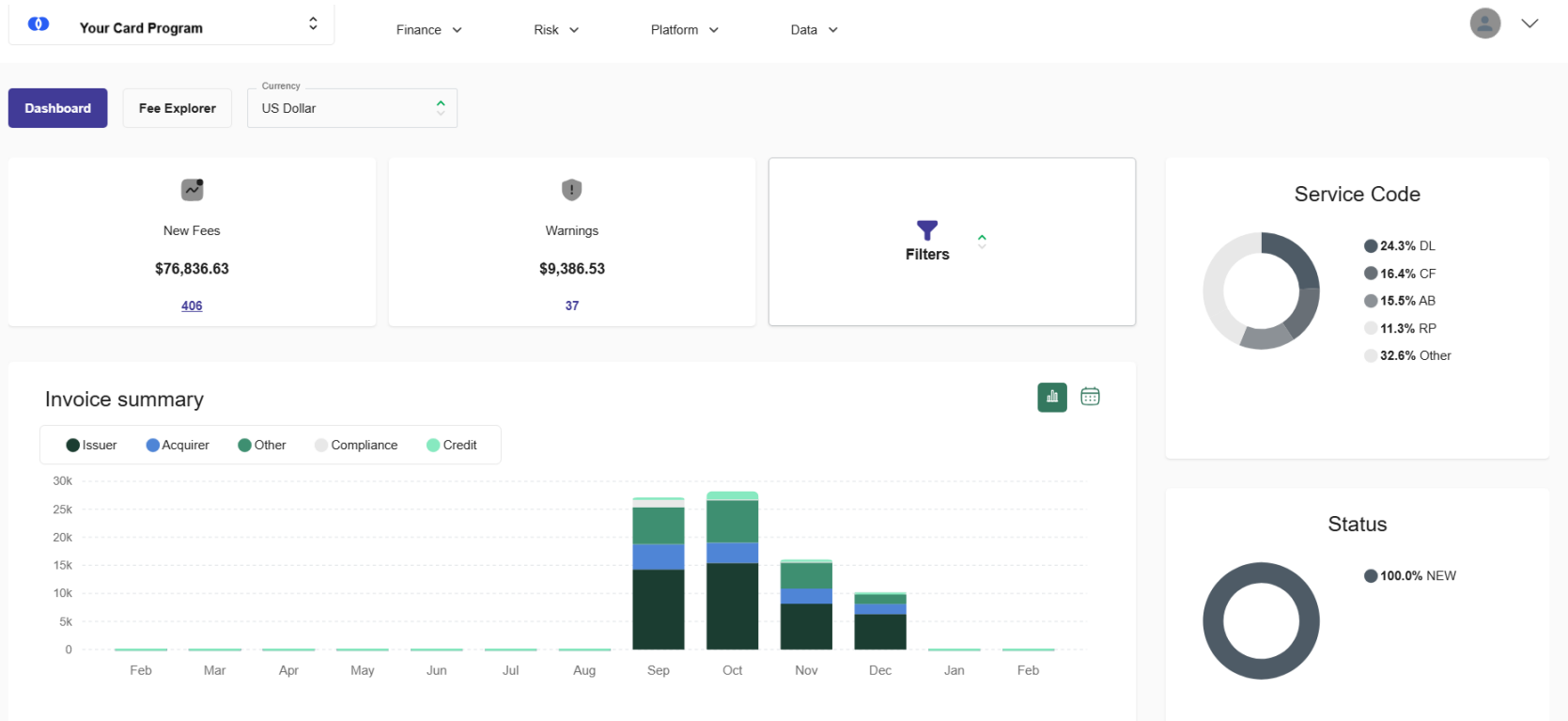


Figure: Automated Back Office - Fee Dashboard



How it works

1. Upload your invoices to the platform. The system supports both Visa and Mastercard network fees.
2. Once the invoices are uploaded, the system automatically process them enabling you to search and filter the data on the dashboard.
3. Monitor and optimise expenses by analysing the details in the invoices.
4. Take action by marking the fees as Investigate, Accept and Escalate.

FAQs

Q. How do I sign up for Network Fees?

The Network Fees service is available with our Automated Back Office platform. For details, contact your Thredd Account Manager.

Q. How do I upload my network fee data to the platform?

You can upload your fee invoices using the Upload functionality in the Automated Back Office platform.

Q. How often do I need to upload my network fee data?

You can upload your network fee data as soon as you receive the invoice, or according to a frequency set by your own company processes.

Q. What support does Automated Back Office provide if I need further clarification?

If you need clarification on a particular fee, you can use the pre-built email template. It automatically populates all relevant fee and invoice details, making it easy for you to request further information from the Card Schemes.



Contact Us

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