

Global Reporting

Receive detailed daily reports on the global transactions in your programme

Use the comprehensive reporting options of the Thredd platform to obtain detailed information about the transactions in your card payment programme

The Thredd platform provides comprehensive and scalable global reports, to meet your requirements in whatever region you are issuing cards. We offer three types of daily reports:

- **Non-Clearing XML reports** – containing scheme authorisation data (such as authorisation requests, authorisation advices and authorisation reversals)
- **Clearing XML reports** – containing card scheme financial data (such as presentments, chargebacks and other types of financial messages)
- **Balance XML reports** – containing details of the balance held on the card, including balances on cards that have had money movement in the last two days (where Thredd holds the balances)

Features

Modern cloud architecture

- The global reporting and scheduling applications use a modern and scalable micro-services architecture

Comprehensive and Detailed

- Reports contain all key attributes of a processed transaction

Consumable

- Reports are broken into smaller, easily consumable items, which separate clearing from non-clearing data

Flexible and Timely Delivery

- Flexible configuration of the reporting frequency, to meet your programme needs
- Supporting your regulatory reporting requirements
- No dependency on scheme cycles

Secure and Fast

- Fast receipt of XML reports using Secure File Transfer Protocol (SFTP)

Benefits

Business Facing

- Clear and detailed information on your card programme, with reporting tailored to your scheme requirements.

Daily reports include:

- Transaction reports – containing information card transactions (such as authorisations and financial messages) processed by Thredd
- Balance reports – with details of card balances.
- Reduced operational friction and costs
- Stay compliant with transactional data reporting requirements
- Support for payment reconciliation, including against Mastercard, Visa and Discover network settlement advices and data received from EHI, or to compare the balance on your database against that held by Thredd
- Support for global payment networks using both the Dual Message and Single Message standard. Access to the STAR network via Mastercard Network Exchange (MNE)

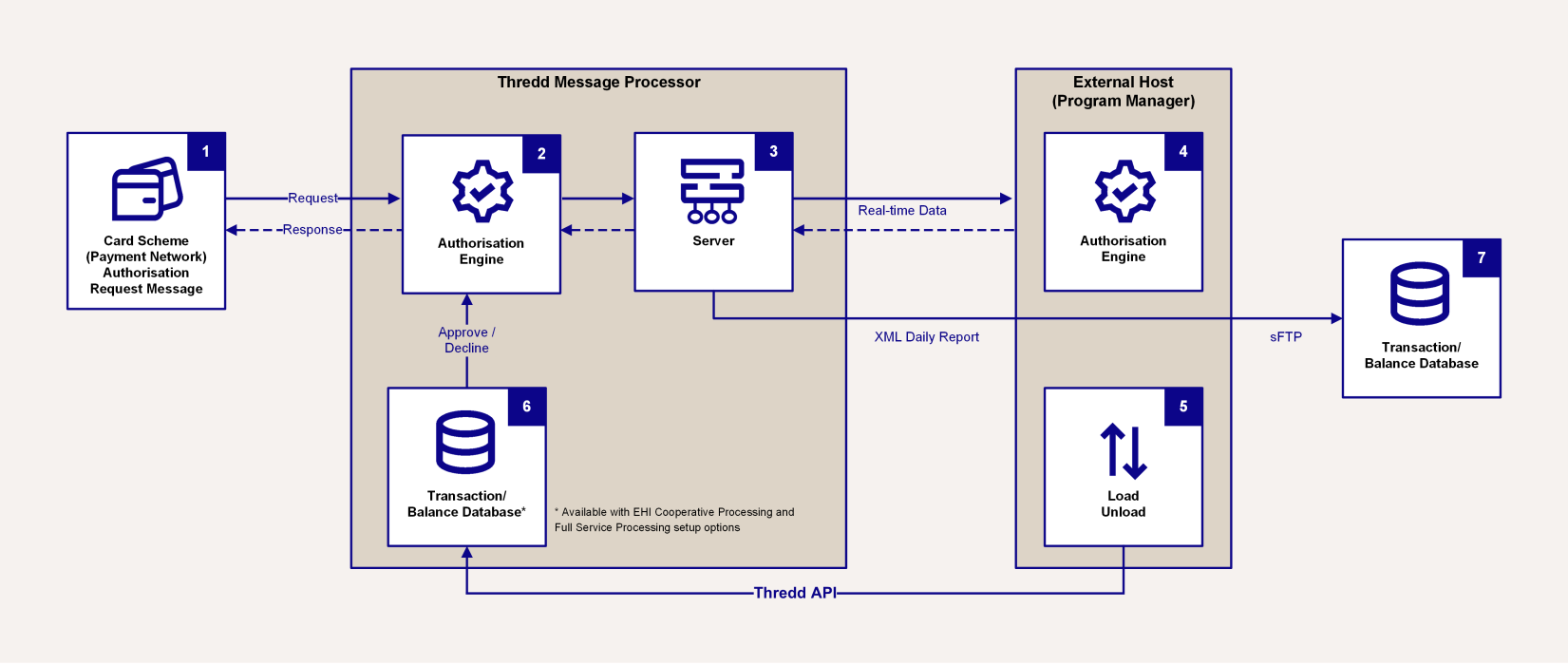
Customer Facing

- Great customer service with clear, up-to-date information about card usage
- Resolution of issues relating to payment reconciliation



How it works

The figure below shows where data is captured for reporting purposes in a Thredd deployment, using the authorisation process as an example:



Setup At-a-Glance

Requirements for global reports are specified in the Thredd product setup form (PSF).

Note: For information about other reports, please contact your Thredd Account Manager.



FAQs

Q. What types of daily transaction reports do you provide?

Daily XML reports are available containing details of transactions, both authorisations and financial messages, processed on the system during the past 24 hours. For Program Managers, these include:

- **Non-Clearing XML reports** – containing scheme authorisation data (such as authorisation requests authorisation advices and authorisation reversals)
- **Clearing XML reports** – containing card scheme financial data (such as presentments, chargebacks and other types of financial messages)

Q. What type of daily balance reports do you provide?

Daily reports include the **Balance XML reports** – containing details of the balance held on the card or on zero balance cards that have had money movement in the last two days (where Thredd holds the balances).

Q. How do I integrate reporting with my own systems?

Thredd Global reports are provided via sFTP.

Q. Is documentation available?

A full suite of documentation is available, including guides on the Thredd External Host Interface (EHI), Global Transaction XML Reports and Global Balance XML Reports. For more information, see the [Thredd Documentation Portal](#).

Q. Do you provide a real-time data feed?

The External Host Interface (EHI) provides a real-time transaction notification data feed (depending on your EHI transaction processing setup).

Q. Where can I find out more?

To discuss reporting and reconciliation features in your Thredd deployment, contact your Thredd Account Manager.



Contact Us

Please contact us if you have queries relating to this document. Our contact details are provided below.

Thredd Ltd.

Support Email: occ@thredd.com

Telephone: +44 (0) 203 740 9682

Our Head Office

Kingsbourne House
229-231 High Holborn
London
WC1V 7DA

Technical Publications

If you want to contact our technical publications team directly, for queries or feedback related to this guide, you can email us at: docs@thredd.com.

